



Wine Club Software FAQs

Spring 2022

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Where do I go to log in?

In the top right corner of the website choose “login.”



HOME WINE SHOP VIRTUAL EVENTS VISIT US WINE CLUB ABOUT



Login Cart 0 \$0.00



Or click this link: <https://www.inmanfamilywines.com/profile/login>



Where do I go to customize my shipment?

Once you've logged in, click on the "Club Membership" link

Account navigation menu:

- Dashboard
- Your Information
- Order History
- Club Memberships**
- Reservations
- Address Book
- Credit Cards
- Logout

Then click the button "Adjust your Shipment"

Club Memberships

The Club
Your next shipment is Sep 30, 2021
[SHIP IT NOW](#)

Ship To
Ada Zanchelli
3104 Shepherd St
Mount Rainier MD 20712
United States
Phone: (707) 332-1184

Payment details
Card ending in 5932
Exp 9/2024

Skip this shipment | Cancel club

Quantity	Wine Name	Price	Total
2	2020 Pratt Vine Hill Russian River Valley Chardonnay 750ml	\$58.40	\$116.80
1	2018 OGV Estate Pinot Noir Each	\$60.00	\$60.00
1	2018 Pratt Vine Hill Pinot Noir Each	\$58.40	\$58.40

[ADJUST YOUR SHIPMENT](#)









Can I swap bottles out of my shipment?

Yes - when you have the minimum number of bottles in your shipment it will ask you to “exchange” a product if you want to remove it. Once you have more than the minimum total number you’ll be offered the option to “remove” a product you do not want in your cart.

If you run into any issues, it may be about making sure you maintain the minimum bottle number in your cart. Try adding to your order before removing an item.

Your order must be a minimum of 6 items. Currently there are 6 items in your club shipment.

	2019 Sexton Road Ranch Pinot Noir Each <i>Add from 1 to 11 more.</i> \$73.00 Club Member Price \$58.40	1	UPDATE	Exchange	\$73.00 \$58.40	\$58.40
	2018 OGV Estate Pinot Noir Each <i>Order from 1 to 12.</i> \$75.00 Club Member Price \$60.00	1	ADD			
	2019 Pratt Vine Hill Pinot Noir Each \$73.00 \$58.40	2	UPDATE	Exchange		\$116.80
	2020 RRV Pinot Gris Each \$40.00 \$32.00	1	UPDATE	Exchange		\$32.00
	2019 OGV Estate Pinot Noir Each \$75.00 \$60.00	2	UPDATE	Exchange		\$120.00
	Luxe Cuvée 2018 Blanc de Blancs Sparkling 750ml					

A blue arrow points to the 'Exchange' link for the 2019 Sexton Road Ranch Pinot Noir bottle.



Why won't the number of bottles save when I'm done?

When you go to change the number of bottles of any particular wine you'd like to receive, make sure you press "update" next to the number to save your change.

Your next shipment is Sep 30, 2021

Your order must be a minimum of 6 items. Currently there are 8 items in your club shipment.

<input type="text" value="2"/>		2020 Pratt Vine Hill Russian River Valley Chardonnay 750ml Remove	\$73.00 \$58.40	\$116.80
<input type="button" value="UPDATE"/>				
<input type="text" value="3"/>		2018 OGV Estate Pinot Noir Each Exchange	\$75.00 \$60.00	\$180.00
<input type="text" value="1"/>		2018 Pratt Vine Hill Pinot Noir Each Remove	\$73.00 \$58.40	\$58.40
<input type="button" value="UPDATE"/>				
<input type="text" value="2"/>		2018 Blanc de Blancs Russian River Valley Sparkling 750ml Remove	\$78.00 \$62.40	\$124.80
<input type="button" value="UPDATE"/>				



How do I process my order right now?

Want to ensure you secure a product that's low in stock in your club shipment? Don't want to wait for your order to be shipped for a few more weeks?

Press the "Ship It Now" button on your main Club Memberships account page. (Note: this is a different page from the page where you are customizing your club selection.)

<https://www.inmanfamilywines.com/profile/club-membership>

The screenshot shows the 'Your Account' page on the Inman Family website. The navigation bar includes 'HOME', 'WINE SHOP', 'VISIT US', 'VIRTUAL EVENTS', 'WINE CLUB', and 'ABOUT'. The main heading is 'Your Account', with a sub-menu containing 'Dashboard', 'Your Information', 'Order History', 'Club Memberships', 'Reservations', 'Address Book', and 'Credit Cards'. Below this is a 'Logout' link. The section is titled 'Club Memberships' and 'The Club'. It states 'Your next shipment is Feb 28, 2022' and features a 'SHIP IT NOW' button highlighted with a blue arrow. To the right, there is an 'Edit' button and a list of items, including '2019 Sexton Road Ranch Pinot Noir' with a price of \$58.40.

P.s. We will start working on your shipment when we see you have chosen to "Ship It Now", but your exact shipping date may be subject to delays due to weather conditions in your region.